

Because learning changes everything.

P.O.W.E.R. Plan

Prepare, Organize, Work, Evaluate, Rethink



P.O.W.E.R. Learning provides a systematic framework for organizing the strategies that lead to success. It is the only systematic, research-based Student Success product. oin` the one million students who have succeeded with this model in every area of their lives!

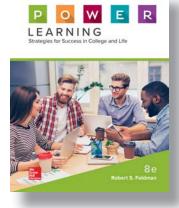


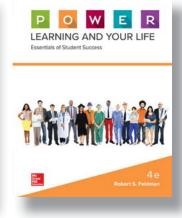


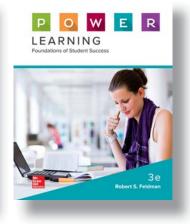


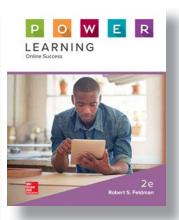














Message from the Author

Hello & Welcome

Hello, and welcome to this sneak peek of the P.O.W.E.R Series, by Bob Feldman.

P.O.W.E.R. Learning Approach

Prepare, Organize, Work, Evaluate, and Rethink

Each chapter utilizes the principles of the P.O.W.E.R system so students can clearly see how easy it is to incorporate this effective process into their everyday routine. The P.O.W.E.R plan illustration highlights the key steps for corresponding chapter material.

This consistent framework also makes it easy to track the success of your students no matter their learning style, the course delivery, or their instructor.

Click HERE to watch a video message from author Bob Feldman.





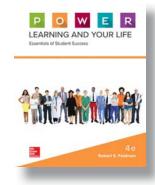




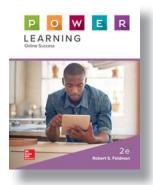














P.O.W.E.R. Learning Approach



P.O.W.E.R. Learning: Strategies for Success in College and Life, 8e

Feldman

ISBN: 9781260070576

With individual chapters devoted to choosing your courses and major, writing and speaking, managing your money, and discovering your learning styles, self-concept and values, this text is ideal for students who live on campus and are learning how to live away from home for the first time.



P.O.W.E.R. Learning and Your Life: Essentials of Student Success, 4e

Feldman

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With its own separate chapter devoted to careers, Essentials of Student Success works well for commuter students who are managing work and school.



P.O.W.E.R. Learning Foundations of Student Success, 3e

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Unique chapters on how to Make the Leap from Community College to a 4-Year school, and Choosing Your Courses and Academic Program make this an ideal text for the 2-year student.



P.O.W.E.R. Learning: Online Success, 2e

Feldman

ISBN: 9781260709742

The most concise text in the P.O.W.E.R series, this program addresses the unique needs of students enrolled in online courses while still providing the same framework and structure for your course.

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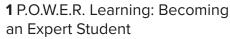


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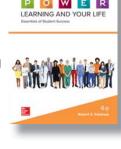
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P O W E R











Strategies for Success in College and Life

EIGHH EDITION

Robert S. Feldman
University of Massachusetts Amherst







P.O.W.E.R. LEARNING: STRATEGIES FOR SUCCESS IN COLLEGE AND LIFE, EIGHTH EDITION

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Dedication

To my students, who make teaching a joy.





ROBERT S. FELDMAN



Courtesy Bo. Feldman

Bob Feldman still remembers those moments of being overwhelmed when he started college at Wesleyan University. "I wondered whether I was up to the challenges that faced me," he recalls, "and—although I never would have admitted it at the time—I really had no idea what it took to be successful at college."

That experience, along with his encounters with many students during his own teaching career, led to a life-long interest in helping students navigate the critical transition that they face at the start of their own college careers. Professor Feldman, who went on to receive a doctorate in psychology from the University of Wisconsin-Madison, is now Senior Advisor to the Chancellor and Professor of Psychological and Brain Sciences at the University of Massachusetts Amherst. He is founding director of *POWER Up for Student Success*, the first-year experience course that has introduced thousands of incoming students to UMass.

Professor Feldman's proudest professional accomplishment is winning the College Outstanding Teaching Award at UMass. He also has been named a Hewlett Teaching Fellow and was Senior Online

Instruction Fellow. He has taught courses at Mount Holyoke College, Wesleyan University, and Virginia Commonwealth University.

Professor Feldman is a Fellow of the American Psychological Association, the Association for Psychological Science, and the American Association for the Advancement of Science. He is a winner of a Fulbright Senior Research Scholar and Lecturer award and has written over 200 scientific articles, book chapters, and books. His books, some of which have been translated into Spanish, French, Portuguese, Dutch, Japanese, and Chinese, include *Improving the First Year of College: Research and Practice; The First Year of College: Research, Theory, and Practice on Improving the Student Experience and Increasing Retention; Understanding Psychology, 14/e; and Development Across the Life Span, 8/e. His research interests encompass the study of honesty and truthfulness in everyday life, development of nonverbal behavior in children, and the social psychology of education. His research has been supported by grants from the National Institute of Mental Health and the National Institute on Disabilities and Rehabilitation Research.*

With the last of his three children completing college, Professor Feldman occupies his spare time with pretty decent cooking and earnest, but admittedly unpolished, piano playing. He also loves to travel. He lives with his wife, who is an educational psychologist, in a home overlooking the Holyoke mountain range in western Massachusetts.





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In the first edition of *P.O.W.E.R. Learning*, I wrote about Mark Johnson, a student whom I encountered early in my teaching career. Smart, articulate, and likable, he certainly wanted to succeed in college, and he seemed every bit as capable as those students who were doing quite well. Yet Mark was a marginal student, someone who allowed multiple opportunities to succeed to pass him by. Although he clearly had the talent necessary to be successful in college—and ultimately in life—he lacked the skills to make use of his talents.

Over the years, I encountered other students like Mark. I began to wonder: Was there a way to teach *every* student how to succeed, both academically and beyond the classroom? *P.O.W.E.R. Learning* embodies the answer to this question.

Based on the conviction that *good students are made, not born,* the central message of *P.O.W.E.R. Learning* is that students can be successful in college if they follow the basic principles and strategies presented in this book. Once mastered, these principles and strategies can help students to maximize their accomplishments, both in and out of the classroom.

This text is designed to be used by students in first-year experience courses. For many students, the first-year experience course is a literal lifeline. It provides the means to learn what it takes to achieve academic success and to make a positive social adjustment to the campus community. If students learn how to do well in their first term of college, they are building a foundation that will last a lifetime.

I wrote *P.O.W.E.R. Learning* because no existing text provided a systematic framework that could be applied in a variety of topical areas and that would help students to develop learning and problem-solving strategies that would work effectively both in and out of the classroom. The book is an outgrowth of my experience as a college instructor, most of it involving first-year students, combined with my research on the factors that influence learning.

Judging from the response to the prior editions—now in use at hundreds of colleges and universities around the world, and translated into Chinese, Spanish, and other languages—the approach embodied in the book resonates with the philosophy and experience of many educators. Specifically, *P.O.W.E.R. Learning* provides a framework that students can begin to use immediately to become more effective students. That framework is designed to be

- Clear, easy to grasp, logical, and compelling, so that students can readily see its merits.
- ► Effective for a variety of student learning styles—as well as a variety of teaching styles.
- ▶ Workable within a variety of course formats and for supplemental instruction.
- ▶ Valuable for use in learning communities.
- ► Transferable to settings ranging from the classroom to the dorm room to the board room.
- ▶ Effective in addressing both the mind *and* the spirit, presenting cognitive strategies and skills, while engaging the natural enthusiasm, motivation, and inclination to succeed that students carry within them.

Based on comprehensive, detailed feedback obtained from both instructors and students, *P.O.W.E.R. Learning* meets these aims. The book will help students confront and master the numerous challenges of the college experience through use of the P.O.W.E.R. Learning approach, embodied in the five steps of the acronym *P.O.W.E.R.* (*P*repare, *O*rganize, *Work*, *E*valuate, and *R*ethink). Using simple—yet effective—principles, *P.O.W.E.R. Learning* teaches the skills needed to succeed in college and careers beyond.

The Goals of *P.O.W.E.R. Learning*, 8/e

P.O.W.E.R. Learning addresses five major goals:

- ▶ To provide a systematic framework for organizing the strategies that lead to success: First and foremost, the book provides a systematic, balanced presentation of the skills required to achieve student success. Using the *P.O.W.E.R.* framework and relying on proven strategies, *P.O.W.E.R.* Learning provides specific, hands-on techniques for achieving success as a student.
- ▶ To offer a wide range of skill-building opportunities: P.O.W.E.R. Learning provides a wealth of specific exercises, diagnostic questionnaires, case studies, and journal writing activities to help students to develop and master the skills and techniques they need to become effective learners and problem solvers. Readers learn by doing.
- ▶ To demonstrate the connection between academic success and success beyond the classroom: Stressing the importance of *self-reliance* and *self-accountability*, the book demonstrates that the skills required to be a successful student are tied to career and personal success as well.
- ▶ To develop critical thinking skills: Whether to evaluate the quality of information found on the Internet or in other types of media, or to judge the merits of a position taken by a friend, colleague, or politician, the ability to think critically is more important than ever in this age of information. Through frequent questionnaires, exercises, journal activities, and guided group work, P.O.W.E.R. Learning helps students to develop their capacity to think critically.
- ► To provide an engaging, accessible, and meaningful presentation: The fifth goal of this book underlies the first four: to write a student-friendly book that is relevant to the needs and interests of its readers and that will promote enthusiasm and interest in the process of becoming a successful student. Learning the strategies needed to become a more effective student should be a stimulating and fulfilling experience. Realizing that these strategies are valuable outside the classroom as well will provide students with an added incentive to master them.

In short, *P.O.W.E.R. Learning: Strategies for Success in College and Life* is designed to give students a sense of mastery and success as they read the book and work through its exercises. It is meant to engage and nurture students' minds and spirits, stimulating their intellectual curiosity about the world and planting a seed that will grow throughout their lifetime.

Changes That Make a Difference: New to the Eighth Edition

The valuable input we have received from **P.O.W.E.R.** Learning's reviewers, along with the feedback from the tens of thousands of students, the hundreds of instructors who used the prior editions, and classroom testing, have resulted in the addition of new and updated information, reflecting advances in our understanding of what makes students successful and changes in college instruction. The following sample of new and revised topics provides a good indication of the book's currency:

CHAPTER 1—P.O.W.E.R. LEARNING: BECOMIN A SUCCESSFUL STUDENT

- ▶ Refined description of economic value of college
- ▶ New statistics on lifetime monetary value of a college education
- ▶ New statistics on annual gap between high-school and college-educated earners
- Rephrased how service learning is defined
- ▶ Brain wave passwords
- Self-driving cars
- ▶ Refined definition of service learning
- Defined acronym
- ▶ Internet access as part of preparation
- Redefined growth mindset
- ▶ Introduced concept of grit
- ► Introduced definition of fixed mindset
- Cultivating grit
- ► Clarified importance of reading material assigned, but not discussed, by instructors

CHAPTER 2—MAKIN T E MOST OF YOUR TIME

- Clarified the goals of time management
- Clarified directions for completing time log
- ▶ Added strategies for scheduling homework and study time
- ► Changed section on "study time" to "homework and study time"
- ▶ Monitor children's screen time
- ► Clarified the value of doing less
- ▶ Revised description of to-do list
- ▶ Smartphone apps to time study sessions
- ▶ Revised *Resources* section
- ▶ New Animations In Connect

CHAPTER 3—DISCOVERING YOUR LEARNING STYLES. SELF-CONCEPT. AN ALUES

- ▶ Rephrased definition of receptive learning style
- ► Clarified separate intelligences in multiple intelligences theory
- ▶ Refined definition of spatial intelligence
- Clarified Myers-Briggs four-dimension approach
- ▶ Refined explanation of intuitors versus sensors in Myers-Briggs approach
- Clarified left versus right brain processing
- ▶ Relationship of learning styles to success
- ► Clarified definition of learning theories
- ▶ Refined explanation of reinforcer
- ▶ Refined description of consequences of exposure to negative messages
- Expanded explanation of values
- ► Clarified need to revise personal mission statements

CHAPTER 4—TAKING NOTES

- ▶ Refined explanation of why less can be more in taking notes
- ▶ Refined section on instructor limitations
- Research on off-task laptop use during class
- ► Clarified significance of instructor nonverbal cues
- Revised concept map key term
- ▶ Clarified taking study notes on material that can't be written on or annotated
- Use of note-taking apps to take notes in class
- ▶ Importance of using critical thinking skills to evaluate information
- ▶ Fake news and social media
- Revised Resources section
- ▶ New Animations in Connect on Note Taking

CAP TER 5 TA ING TESTS

- ▶ Refined explanation on importance of learning about tests before taking them
- ► Clarified different types of test questions
- Clarified description of essay questions
- ▶ Refined description of short-answer and fill-in questions
- Provide examples of apps for taking study notes (Evernote and OneNote)
- ▶ Refined description of value of test anxiety
- Cultivation of growth mindset to deal with math anxiety
- ▶ Added more strategies to deal with math anxiety and testing
- Use of scanners to grade tests
- ▶ Importance of bringing photo ID to tests
- ▶ Identification verification at testing centers
- ► Taking tests at testing centers
- ▶ Self-talk prior to starting tests
- Visualization of success before starting tests

- ► Clarified strategies for starting essay exams
- ► Clarified short answer and fill-in questions
- ▶ Refined description of absolute words in testing items
- Clarified educated guessing strategy
- ▶ Refined discussion of end-of-test strategies
- Politely consulting with instructor after poor test performance

C APTER 6 READING AND REMEMBERING

- Clarified concept of advance organizers
- ► Clarified creation of advance organizers
- ▶ Refined description of identifying length of chapters before starting to study
- ▶ Clarified rationale for purchasing new vs. used textbooks
- Clarified use of online dictionaries
- Clarified SQ4R study system
- ▶ Refined memorization technique availability
- Clarified discussion of multiple memory strategies
- Clarified ways of rehearsing material
- ▶ Refined description of acrostics
- ▶ Clarified how retention can be hindered by mnemonics that don't focus on meaning
- ► Clarified example of overlearning
- ► Explanation of memory consolidation process
- ▶ Refined importance of rethinking for comprehension

CHAPTER 7W RITING AND SPEAKING

- ► Clarified explanation of writing as a process
- Refined description of liberating value of starting a blank page
- ▶ Refined description of goal of writing assignments
- ► Clarified rationale for brainstorming
- ► Clarified the value of virtual or hard-copy information folders
- Updated citation examples
- ▶ Refined description of common knowledge
- ► Clarified the use of scaffolding
- Added argument as a key term
- Added background as a key term
- ▶ Refined description of writing in short chunks
- ► Clarified value of putting aside first drafts for a time
- Clarified need for multiple drafts
- ▶ Clarified need to cut extraneous information
- ▶ Refined the description of the process of rethinking
- ▶ Importance of noting source material
- ▶ Reiterated importance of the first few minutes of a talk
- Clarified importance of notes
- ▶ Described importance of using reliable sources and avoiding fake news

CHAPTER 8-CHOOSIN Y OUR COURSES AN M AJOR

- ▶ Clarified requirements for majors and other academic unit requirements
- ▶ Redefined articulation agreement
- Clarified definition of registrar
- ▶ Refined description of personal schedule choices
- Refined definition of registering
- ▶ Strengthened description of importance of meeting with an advisor
- Verification of enrollment in courses
- ▶ Importance of taking stock of your choices
- Refined description of education as a lifelong activity
- ▶ Statistics on what graduates with particular majors earn over a lifetime
- ► Highlighted the shortsightedness of choosing a major based on primarily on salary

CHAPTER 9—TECHNOLOGY AND INFORMATION COMPETENCY

- ► Clarified concept of digital divide
- ▶ Role of course websites
- ► Removed reference to wikis
- Clarified and updated individual response technology
- ► Clarified importance of keeping e-mails short
- ▶ Avoiding use of postscripts in e-mail
- Expanded online netiquette
- Avoiding use of sarcasm
- Expanded phishing material
- Safety issues on social media
- Revised statistics on Facebook and Twitter use
- New character limit on tweets
- ▶ Free online courses such as edX and Coursera
- ▶ Necessity of good Internet service for distance learning courses
- ▶ Asking for help in online courses
- Making the most of online feedback
- Redefined online database
- Expanded explanation of encyclopedias to include handbooks
- Clarified reserve collections
- ► Clarified online catalog content
- Clarified description of interlibrary loan
- Avoiding fake news websites
- Updated web search statistics
- ▶ Refined description of use of search engine results

C APTER 10-MAKING GOOD DECISIONS

- ► Criteria for making optimal decisions based on critical thinking
- Clarified assessing the alternatives

- ► Clarified working through the steps of assessing alternatives
- ▶ Refined description of tossing a coin
- ► Clarified going with a gut feeling
- ► Clarified the necessity of generating appropriate solutions in problem solving
- ▶ Refined description of importance of defining problems to be solved
- ▶ Clarified need to use different strategies to solve life's more complex problems
- ▶ Rephrased strategy of temporary stopping efforts at problem solving
- ► Clarified need for clear and unbiased critical thinking
- ▶ Clarified how naming something is not explaining it
- ▶ Refined description of how generalities can be made to seem definitive
- ► Clarified fallacy of common sense
- ▶ New principle of conflict resolution
- ▶ Strategy of blocking a person from social media after the end of a relationship

CHAPTER 11 - DIVERSITY AN YOUR RELATIONSHIPS WIT O THERS

- ▶ Added gender diversity to learning objective
- Intersectionality and diversity
- ▶ Race as a social construction
- ▶ Increase in foreign students and implications for diversity
- ► Controversies regarding appropriate labels for members of racial and ethnic groups
- ▶ Redefined prejudice
- ▶ Refined description of considering people as individuals rather than in the aggregate
- Larified how the groups to which we belong affects how others view us
- Gender identity
- ► Transgender identity
- Sexual orientation

C APTER 12—MONEY MATTERS

- ▶ Refined description of importance of budgeting
- ▶ Clarified necessity for identifying short- and long-terms goals
- ▶ Refined ways of keeping track of past expenditures
- Updated examples of daily expenditures
- ▶ Refined necessity of taking action if there's a lack of funds
- Redefined variable interest rate
- Added credit score definition
- Clarified description of establishing a credit history
- ► Clarified how lenders make profit from the interest they charge
- ► Clarified how interest rate, principal, and term of the loan work together to determine repayment amount
- ▶ PLUS loan payback period of 10 to 25 years
- ▶ Revised amount of student indebtedness statistics

- Added maximum amounts for Pell Grants and FSEOG grants
- ▶ Eliminated HOPE credit
- ► Added American Opportunity Tax Credit
- ► Clarified use of FAFSA and CSS Profile
- Advisability of writing a letter of explanation of special circumstances with financial aid applications
- ▶ New Animation in Connect on Budgeting

CHAPTER 13-STRESS, EALTH, AND WELLNESS

- ► Clarified the physiological responses to stress
- ► Clarified the negative consequences of long-term physiological responses to stress
- ▶ HHS federal helpline website
- ► Clarified relaxation techniques to reduce stress
- ▶ Refined importance of keeping commitments
- ▶ National suicide telephone number
- ▶ Online chat and texting for suicide help
- ► Clarified importance of seeking help for suicide problems
- ▶ E-cigarettes increase likelihood of using traditional tobacco products
- ▶ Opioid addiction epidemic
- Refined description of difficulty of overcoming addiction without professional help
- ▶ Updated material on STIs, including addition of human papilloma virus (HPV)

Students—study more efficiently, retain more and achieve better outcomes. Instructors—focus on what you love—teaching.

SUCCESSFUL SEMESTERS INCLUE CONNECT

For Instructors

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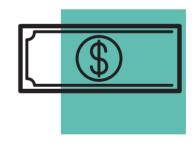


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For S tudents

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I really liked this app—it made it easy to study when you dont have your text - ook in front of you.

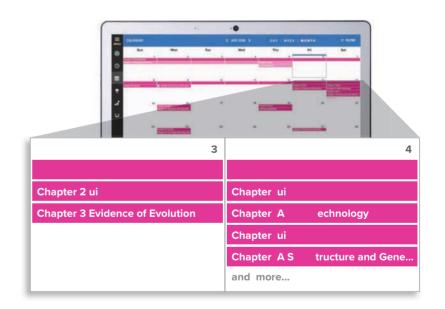
- ordan Cunningham, Eastern Washington University

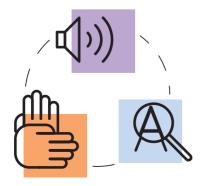
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Text Features: Achieving











the Goals of Learning

P.O.W.E.R. Learning provides a systematic framework for organizing the strategies that lead to success



Each chapter utilizes the principles of the P.O.W.E.R. system (Prepare, Organize, Work, Evaluate, and Rethink), so students can clearly see how easy it is to incorporate this effective process into their everyday routine. The P.O.W.E.R. plan illustration highlights the key steps for the corresponding chapter material.

The goals of P.O. W.E.R. Learning: Strategies for Success in College and Life are achieved through a consistent, carefully devised set of features common to every chapter. Students and faculty endorsed each of these elements.

P.O.W.E.R. Plan

Rethink

Evaluate

Handy, updated reference charts appear throughout the text for quickly accessing and organizing important material.

table 7.1 Major Types of College Writing				
Research paper	A paper requiring astract, critical thinking supported through the collection of existing information. Often requires analysis and synthesis of the material to develop a conclusion.			
Essay	A paper written from an author's personal point of view and arguing a particular point. It may take the form of a review, criticism, or personal recollection, or it may argue a political viewpoint.			
Critical review	Criticism of an argument, article, musical piece, or other work.			
Journal	Personal reflections on class readings or assignments.			

P.O.W.E.R. Learning offers a wide range of skill-building opportunities

Every chapter offers numerous updated **Try It!** activities for gaining hands-on experience with the material covered in the chapter. These include questionnaires, self-assessments, and group exercises to do with classmates. The **Try It!** activities, along with other assessment opportunities, are also available on the POWER Learning Connect Library.

Tru It! POWER 1 **Get to Know Your College Advisor** It is helpful to get a feel for who your advisor is, so schedule a 15- to 30-minute appointment with him or her. Before you meet with your advisor, do some ack ground research y looking at your college requirements. You can also usually find information on the ack ground of faculty and staff, listing their titles, where they went to college and graduate school, what departments they teach in, and what their areas of academic interest are. In addition, many instructors have their own home pages that descrie their ack ground. To learn more about your advisor, cover some of these topics when you meet: Philosophy of college advising Words of advice . Things to try at the college . Things to avoid at the college After you have met with your advisor, answer the following questions: 1. ow would you descrie your advisor as a person ? 2. What things did you learn that can help you? 3. How can you use your advisor's responses to take efter advantage of what your college has to offer?

Every chapter includes an updated list of the three types of **resources** that are useful in finding and utilizing information relevant to the chapter: a list of oncampus resources, books, and websites. This material helps students study and retain important concepts presented in the chapter, as well as guide their future inquiry.

your instructor can't read it.

ON CAMPUS If you are interested in learning more about your pattern of learning styles, visit your campus counseling center or career center, where you may be able to take special assessment tests that can pinpoint your learning preferences and offer study strategies based on those preferences. When dealing with the uncertainties of life and establishing your own sense of direction, it may help to speak to someone who has perspective and experience with college students. Here, too, a good place to start on campus is either a general counseling center or one that is designed to help students choose career paths. Mental health offices can also be helpful in putting you in touch with a therapist with whom you can explore issues revolving around your self-concept and self-esteem. Don't hesitate to get help. You are doing it for yourself. IN PRINT Thomas Armstrong and Sue Teele's Rainbows of Intelligence: Exploring How Students Learn (2015 provides an introduction to learning styles, offering tips and suggestions for making use of the ways that people learn.



Every chapter includes a **Course Connections** box that shows students how to use the chapter's content to maximize their success in particular classes.

P.O.W.E.R. Learning demonstrates the connection between academic success and success beyond the classroom

The Career Connections feature links the material in the chapter to the world of work, demonstrating how the strategies discussed in the chapter are related to career choices and success in the workplace.

Career Connections Write Away keyoard. Whether you receive a lead for a jo from a college career center, read an ad in the paper, or see a jo listing on the Internet, youll need to communicate in writing to the potentia State what you can do for the employer, not what the employer can do for you. on I tell a potential employer you really, really need a jo to pay off your credit card ills. explain how your skills can help further the organiation 's goals. Summarie your ualifications. Respond specifically to the skills required for the jo . List specific experiences youve had that are relevant to what the employer is looking for. As for an interview . Close your letter with a request to meet and discuss the jo . Provide your telephone numer and e-mail address. **Proofread!** You must have ero tolerance for errors. Any mistake is likely to put you at the bottom of the pile of applications. used to create the paper. Using your critical thinking skills, reflect on each of these parts of the rethinking process

▶ Rethink the message. Be sure that the overall message your paper conveys is appropriate. A paper can be like an advertisement. In most papers, you an

Speaking of Success



Tom Hanks is considered one of the biggest and most such cessful figures to ever come out of Hollywood. To what does he attribute his success? You might be surprised to learn that much of what makes Tom Hanks so successful was the education he received at Chabot College in

ful was the education he received at Chabot College in Hayward, California. Self-admittedly not the best student out of high school. Alanks noted that Chabot offered exactly what he needed. "I graduated from high school as an underactiveing student with lousy SAT scores, and knowing I couldn't afford tuition for college anyway, I sent my final set of stats to Chabot because it accepted everyone and was free,' he said.

SCHOOL Chabot College, Hauward, California

The classes Hanks took at Chabot are reflected i The classes Hanks took at Chabot are restricted in his professional successes. For example, he produced an HBO mini-series on John Adams with material he learned from his history class, and he learned about performing Shakespeare from a class on the plaswright. Even his speaking abilities were honed by a public-speaking class

As a result of his own personal experience, Hanks feels that his choice was an excellent path to not only get

ting an education, but pursuing a profession.

"That place made me what I am today," he said.

Many new Speaking of Success articles have been added that profile real-life success stories. Some of these people are well-known individuals, whereas others are current students or recent graduates who have overcome academic difficulties to achieve success. In addition, critical thinking questions end each Speaking of Success profile.

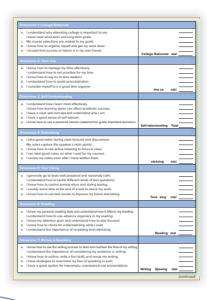
RETHINK

· What do you think Hanks means when he says, "That place made me what I am

P.O.W.E.R. Learning helps you develop critical thinking skills

Chapter 1 features a P.O.W.E.R. Profile Assessment tool that gives students a sense of where they standboth numerically and graphically—in relation to the key topics addressed in the book. The "P.O.W.E.R. Profile" helps students identify their strengths and weaknesses and determine how they want to improve. Students can return to the P.O.W.E.R. Profile at the end of the course to assess and chart their progress.

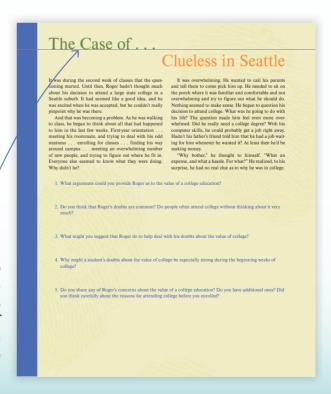




My School Experiences Throughout this text, you will e given opportunities to write down your thoughts. These opportunitiescalled ournal Reflectionsoffer a chance to think critically aout the chapter topics and record your personal reactions to them. As you create your reflections, e honest with yourself and with your instructor. Completing these ournal Reflections provides a variety of enefits. Not only will you e ale to multi over your pest and present academic experiences, youll egin to see patterns in the kinds of difficultiesand successesyou encounter. Youll e ale to apply solutions that worked in one situation to others. And one added enefit: Youll get practice in writing. If you save these entries and return to them later, you may e surprised at the changes they record over the course of the term. You can either write them out and keep an actual journal, or create your journal electronically. 1. Think of one of the successful experiences youve had duri ng your previous years in school. What was it 2. What made the experience successful What did you learn from your success? 3. Think of an experience you had in school that did not go as you had hoped, and riefly descrie it. Why did it occur 4. What could you have done differently to make it successful What did you learn from it 5. Based on these experiences of academic success and failure, what general lessons did you learn that could help you e a more successful student in the future?

Each chapter ends with a **case study** (The Case of . . .) to which the principles described in the chapter can be applied. Case studies are based on situations that students might themselves encounter. Each case provides a series of questions that encourage students to consider what they've learned and to use critical thinking skills in responding to these questions.

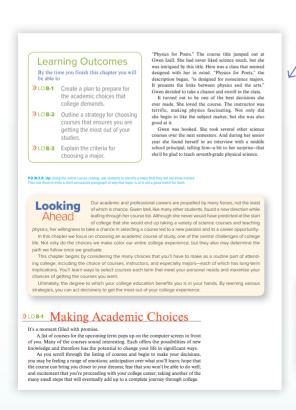
The **Journal Reflections** feature provides students with the opportunity to keep an ongoing journal, making entries relevant to the chapter content. Students are asked to reflect and think critically about related prior experiences. These conclude with questions designed to elicit critical thinking and exploration.

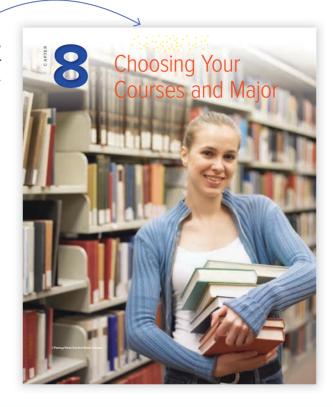


P.O.W.E.R. Learning provides an engaging, accessible, and meaningful presentation

An appealing design and visual presentation highlight large, clear photos carefully selected to show the diversity of students as well as the latest in technological aids and devices.

Chapter-opening scenarios describe an individual grappling with a situation that is relevant to the subject matter of the chapter. Readers will be able to relate to these vignettes, which feature students running behind schedule, figuring out a way to keep up with reading assignments, or facing a long list of vocabulary words to memorize.





Key terms appear in boldface in the text and are linked to a glossary definition. In addition, they are listed alphabetically in a **Key Terms and Concepts** section at the end of the chapter, which is also linked to the glossary definition.

E Y TERMS AND CONCEPTS

College advisor p. 213)
Distance learning p. 223)
Double major p. 229)
Electives p. 218)
Grade point average PA p. 212)

Major p. 212) Minor p. 230) Prerequisites p. 213) Register p. 218) Registrar p. 217) Service learning p. 225) Transcript p. 217) Unique major p. 230)

All of these reviewed and tested features are designed not only to help students understand, practice, and master the core concepts presented in this text, but also to collectively support the main goals and vision of this text, as demonstrated here.

The P.O.W.E.R. Resources

The same philosophy and goals that guided the writing of *P.O.W.E.R. Learning: Strategies for Success in College and Life* led to the development of a comprehensive teaching package. Through a series of focus groups, questionnaires, and surveys, we asked instructors what they needed to optimize their courses. We also analyzed what other publishers provided to make sure that the ancillary materials accompanying *P.O.W.E.R. Learning* would surpass the level of support to which instructors are accustomed. As a result of the extensive research that went into devising the teaching resources, we are confident that whether you are an instructor with years of experience or are teaching the course for the first time, this book's instructional package will enhance classroom instruction and provide guidance as you prepare for and teach the course.

Print Resources

ANNOTATED INSTRUCTOR'S EDITION

The Annotated Instructor's Edition (AIE), prepared by Joni Webb Petschauer and Cindy Wallace of Appalachian State University, contains the full text of the student edition of the book with the addition of notes that provide a rich variety of teaching strategies, discussion prompts, and helpful cross-references to the Instructor's Resource Manual. The AIE has been completely redesigned in an effort to provide more frontline teaching assistance.

INSTRUCTOR'S RESOURCE MANUAL

Written by Joni Webb Petschauer and Cindy Wallace of Appalachian State University with additional contributions from experienced instructors across the country, this manual provides specific suggestions for teaching each topic, tips on implementing a first-year experience program, handouts to generate creative classroom activities, audiovisual resources, sample syllabi, and tips on incorporating the Internet into the course.

CUSTOMIZE YOUR TEXT

P.O.W.E.R. Learning can be customized to suit your needs. The text can be abbreviated for shorter courses and can be expanded to include semester schedules, campus maps, additional essays, activities, or exercises, along with other materials specific to your curriculum or situation. Chapters designed for student athletes, career preparation, and transferring students are also available.

Human Resources

WORKSHOPS WITH AUTHOR AND AUTHOR TEAM

Are you faced with the challenge of launching a first-year experience course on your campus? Would you like to invigorate your college success program, incorporating the most recent pedagogical and technological innovations? Is faculty recruitment an obstacle to the success of your program? Are you interested in learning more about the P.O.W.E.R. system?

Workshops are available on these and many other subjects for anyone conducting or even just considering a first-year experience program. Led by author Robert Feldman, *P.O.W.E.R. Learning* Instructor's Resource Manual authors Joni Webb Petschauer and Cindy Wallace, or one of the McGraw-Hill *P.O.W.E.R. Learning*

consultants, each workshop is tailored to the needs of individual campuses or programs. For more information, contact your local representative, or e-mail us at student.success@mheducation.com.

Digital Resources

LASSI: LEARNING AND STUDY STRATEGIES INVENTORY

The LASSI is a 10-scale, 80-item assessment of students' awareness about and use of learning and study strategies related to skill, will, and self-regulation components of strategic learning. The focus is on both covert and overt thoughts, behaviors, attitudes, and beliefs that relate to successful learning and that can be altered through educational interventions. Research has repeatedly demonstrated that these factors contribute significantly to success in college and that they can be learned or enhanced through educational interventions such as learning and study skills courses.

The LASSI provides standardized scores and national norms for 10 different scales. The LASSI is both diagnostic and prescriptive. It provides students with a diagnosis of their strengths and weaknesses compared to other college students in the areas covered by the 10 scales, and it is prescriptive in that it provides feedback about areas where students may be weak and need to improve their knowledge, attitudes, beliefs, and skills.

The LASSI is available in print or online at **www.hhpublishing.com**. Ask your McGraw-Hill sales representative for more details.

IMPLEMENTING A STUDENT SUCCESS COURSE

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I am indebted to the many reviewers of *P.O.W.E.R. Learning* who provided input at every step of development of the book and the ancillary package. These dedicated instructors and administrators provided thoughtful, detailed advice, and I am very grateful for their help and insight. They include the following:

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Without a doubt, there is no better publishing group in the business than the one that worked on P.O.W.E.R. Learning. I count myself extremely lucky not only to have found myself a part of this world-class team, but to count each of them as friends.

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Courtesv Bob Feldman

P.O.W.E.R. Learning author Bob Feldman and some of his First-Year Experience program participants.

Robert S. Feldman

Congratulations! You are at the beginning of an academic journey that will impact your future in ways you can only imagine. This text and this course are designed to help make that journey as meaningful and enriching as possible. As you begin this chapter of your life, remember that you are not alone.

Every first-year student (as well as many returning students) encounters challenges. Whether it be juggling family, work, and school or preparing for a test, the challenges you face are daunting.

This is where *P.O.W.E.R. Learning: Strategies for Success in College and Life* comes in. It is designed to help you to master the challenges you'll face in school as well as in life after graduation. The P.O.W.E.R. Learning system—which is based on five key steps embodied in the word P.O.W.E.R. (Prepare, Organize, Work, Evaluate, and Rethink)—teaches strategies that will help you become a more successful student and that will give you an edge in attaining what you want to accomplish in life.

But it's up to you to make use of the book. Familiarize yourself with the features of the book (described above) and use the built-in learning aids within the book, on the accompanying website, and in Connect. By doing so, you'll maximize the book's usefulness and get the most out of it.

Finally, I welcome your comments and suggestions about *P.O.W.E.R. Learning P.O.W.E.R. Learning: Strategies for Success in College and Life*, as well as the website that accompanies the book. You can write me at the Chancellor's Office at the University of Massachusetts, Amherst, Massachusetts 01003. Even easier, send me an e-mail message at feldman@chancellor.umass.edu. I will write back!

P.O.W.E.R. Learning: Strategies for Success in College and Life presents the tools that can maximize your chances for academic and life success. But remember that they're only tools, and their effectiveness depends on the way in which they are used. Ultimately, you are the one who is in charge of your future. Make the journey a rewarding, exciting, and enlightening one!

Robert S. Feldman

Making the Most of Your Time

Learning Outcomes

By the time you finish this chapter you will be able to

>> LO 2-1 Discuss strategies to manage your time effectively.

>> LO 2-2 Explain ways to balance competing priorities.



As Meadow Baresi stands in the long line at the cafeteria, she mentally goes over the things she needs to get done during the day: Review notes for the 8:30 a.m. management quiz . . . work on philosophy paper . . . computer sci class at 11:15 a.m... pick up ticket receipts from last night's game . . . work at Student Affairs office from 1:00 to 4:00 . . . go to library to research philosophy paper. She has the nagging feeling that there's something else she needs to do, but she can't put her finger on it.

She finally gets to the head of the line to pay for her bagel, which she's already half devoured. Glancing

at a clock as she leaves the Commons, she gives up the thought of getting in some last-minute studying for her management quiz. It will be a minor miracle if she even makes it to class on time.

She's been up less than an hour, and already Meadow is running behind schedule.



©Doreen Kennedy/Alamy

P.O.W.E.R. Up: Ask students to bring all class syllabi and a scheduling tool with them to class. Have them predict their busiest weeks in their first semester on campus using these tools. How can they use this knowledge?



Are your days like Meadow's? Are you constantly trying to cram more activities into less time? Do you feel as if you never have enough time?

You're not alone: Most of us wish we had more time to accomplish the things we need to do. However, some people are a lot better at juggling their time than

others. What's their secret?

There is no secret. No one has more than 24 hours a day and 168 hours a week. The key to success lies in figuring out our priorities and better using the time we do have.

Time management is like juggling a bunch of tennis balls: For most of us, juggling doesn't come naturally, but it is a skill that can be learned. Not all of us will end up perfect jugglers (whether we are juggling tennis balls or time), but with practice, we can become a lot better at it.

This chapter will give you strategies for improving your time management skills. After first helping you learn to account for the ways you currently use—and misuse—time, it gives you strategies for planning your time, including some ways to deal with the inevitable interruptions and counterproductive personal habits that can sabotage your best intentions. It will provide you with skills that are important not only for success in college but for your future life as well.

We also consider techniques for dealing with competing goals. There are special challenges involved in juggling the priorities of college work with other aspects of life, such as child rearing or holding a job.

Time for Success >> LO 2-1

Without looking up from the screen or page, answer this question: What time is it? Most people are pretty accurate in their answer. And if you don't know for sure, it's very likely that you can find out. Your cellphone may display the time; there may be a clock on the wall, desk, or computer screen; or maybe you're riding in a car that shows the time in the instrument panel.

Even if you don't have a clock of some sort nearby, your body keeps its own beat. Humans have an internal clock that regulates the beating of our heart, the pace of our breathing, the discharge of chemicals within our bloodstream, and myriad other bodily functions.

30

Journal Reflections



Where Does My Time Go?

- 1. On the typical weekday, what time do you wake up When would you prefer to wak e up if you did not have the oligations and responsiilities you currently have?
- 2. When do you typically go to ed on a typical week day night When would you prefer to go to ed if you did not have the oligations and responsiilit ies you currently have?
- 3. Would you characterie yourself as a morning person, who accomplishes the most in the early morning, or more as a night person, who is most comfortale doing work in the evenings What implications does this have for your scheduling of classes and when you do the most work
- 4. If a day suddenly contained more than 24 hours, how would it change your life What would you do with the extra time o you think you would accomplish more ?
- enerally speaking, how would you characterie your time management skills What would e the enefit to you personally if you could manage time more effectively What goals might you accomplish if you had more time at your disposal

Time is something from which we can't escape. Even if we ignore it, it's still going by, ticking away, second by second, minute by minute, hour by hour. So the main issue in using your time well is, "Who's in charge?" We can allow time to slip by and let it be our enemy. Or we can take control of it and make it our ally.

By taking control of how you spend your time, you'll increase your chances of becoming a more successful student. Perhaps more important, the better you are at managing the time you devote to your studies, the more time you will have to spend on your outside interests. (You can get a sense of your own personal time style by completing **Try It! 1**.)

The goal of time management is *not* to schedule every moment so we become pawns of a timetable that governs our lives. Instead, the goal of time management is to permit us to make informed choices as to how we use our time.

Consequently, instead of letting the day slip by, largely without our awareness, the time management procedures we'll be discussing can make us better able to harness time for our own ends. In short, time management doesn't confine us. On the contrary, it frees us to do the things we want and need to do.



Learn where time is going

O Organize

Use a master calendar, weekly timetable, and daily to-do list

W Work

Follow the schedules you've put together

E Evaluate

Keep track of your short-term and long-term accomplishments

R Rethink

Reflect on your personal style of time management

P.O.W.E.R. Plan



Try It! POWER

Find Your Time Style

Rate how well each of the statements elow descries you. Use the is rating scale:

- 1 = oesn t descrie me at all
- 2 = escries me only slightly
- 3 = escries me fairly well
- 4 = escries me very well

	1	2	3	4
1. I often wake up later than I should.				
2. I am usually late for classes and appointments.				
3. I am always in a rush getting places.				
4. I put off ig tasks and assignments until the last minute .				
5. My friends often comment on my lateness.				
6. I am easily interrupted, putting aside what Im doing for somet hing new.				
7. When I look at a clock, Im often surprised at how late it is.				
8. I often forget appointments and have to reschedule them.				
9. When faced with a ig task, I feel overwhelmed and turn my m ind away from it until later.				
10. At the end of the day, I have no idea where the time went.				

Rate yourself y adding up the points you assigned. Use this scale to assess your time style:

1015 = ery efficient time user

1620 = Efficient time user

2130 = Time use needs work

3140 = ictim of time



Learning Where Time Is Going—and Where It Should Go

Before you get somewhere, you need to know where you're starting from and where you want to go. So the first step in improving your time management skills is figuring out how you're managing your time now.

Create a Time Log

"Where did the day go?" If you've ever said this to yourself, one way of figuring out where you've spent your time is to create a time log. A time log is the most essential tool for improving your use of time.

2



Create a Time Log

Keep track of the way you spend your time across seven days on time logs. Insert the amount of time you spend on each activity during each one-hour period for a single day. o the same thing for every day of the week on separate time logs. e sure to ma e copies of this log efore you fill it in for the first day.

Analye your log. After you complete your log for a week, analyze how you spend your time according to the major categories on the log. Add up the amount of time you spend on each category. You can also create other broad categories that eat up significant amounts of time.

Now consider the following:

- 1. What do you spend most of your time on?
- 2. Are you satisfied with the way that you are using your time A re there any areas that seem to use up excessive amounts of time?
- 3. Do you see some simple fixes that will allow you to use time more effectively?



WORKING IN A GROUP

Compare your use of time during an average week with that of your classmates. What are the major differences and similarities in the use of time?

(continued)

A **time log** is simply a record of how you actually have spent your time—including interruptions. It doesn't have to be a second-by-second record of every waking moment. But it should account for blocks of time in increments as short as 15 minutes.

Complete the blank time log in **Try It! 2**. As you fill out the time log, try to be as specific as you can. Indicate not only what you were doing at a given time (for example, "read history assignment") but also the interruptions or off-task behavior that occurred (such as "answered three texts" or "surfed web for 10 minutes").

By examining how much time you spend doing various activities, you now know where your time goes. How does it match with your perceptions of how you spend your time? Be prepared to be surprised, because most people find that they're spending time on a lot of activities that just don't matter very much.

time log

A record of how one spends one's time.

Student Alert: The issue of "balance" is introduced here. Many students will challenge you to tell them "one right way" to manage time and then come up with lots of reasons why that particular way will not work for them. Emphasize that effective time management is based on identifying priorities, making appropriate choices, and understanding one's own learning style preferences.

Vee of:		_	Weely in		Wee			
	Mon	Tues	Wed	hurs	Fri	Sat	Sun	
~–, a.m.								
,– ˇ a.m.								
8-9 a.m.								
9–10 a.m.								
10–11 a.m.								
11-12 noon								
12 noon – 1 p.m.								
1–2 p.m.								
2–3 p.m.								
3–4 p.m.								
p .m.								
5–6 p.m.								
~–, p .m.								
,_ p .m.								
8–9 p.m.								
9–10 p.m.								
10–11 p.m.								
11 p.m.–12 midnight								
12 midnight - 1 a.m.								
1–2 a.m.								
2–3 a.m.								
3–4 a.m.								
a.m.								
5–6 a.m.								

Discussion Prompt: Ask students to share the phrases that they associate with the use of time (i.e., "24-7"; "time flies when you are having fun") and discuss how these words shape our understanding of time.

Student Alert: Ask students to identify and track the time they spend daily using social media.

Identify the "Black Holes" That Eat Up Your Time

Do you feel like your time often is sucked into a black hole, disappearing without a trace?

We all waste time, spending it on unimportant activities that keep us from doing the things that we should be doing or really want to do. For example, suppose when



Identify the Black Holes of Time Management

The first 20 items on this list are common prolems that prevent us from getting things done. Check off the ones that are prolems for you, and indicate whether you have control over them controllale prolems or they are out of your control uncontrollale prolems.

	Big Problem for Me	Often a Problem	Seldom a Problem	Controllable (C) or Uncontrollable (U)?
1. Phone interruptions				
2. rop-in visitors				
3. Texting				
4. Faceook and other social networking sites				
5. E-mail				
6. Inaility to say no				
7. Socialiing				
8. Snacking				
9. Errands and shopping				
10. Meals				
11. Children 's interruptions				
12. P erfectionism				
13. Family appointments				

(continued)

you're studying, your cell phone rings, and you end up speaking with a friend for a half hour. You could have (a) let the phone ring and not answered it; (b) answered, but told your friend you were studying and promised to call him or her back; or (c) spoken to him or her, but only for a short while. If you had done any of these things, you would have taken control of the interruption, and kept time from sinking into a black hole.

To get a sense of how your time is sucked into black holes, complete Try It! 3.

»LO2-2 Set Your Priorities

By this point you should have a good idea of what's taking up your time. But you may not know what you should be doing instead.

To figure out the best use of your time, you need to determine your priorities. **Priorities** are the tasks and activities you need and want to do, rank-ordered from

priorities

The tasks and activities that one needs and wants to do, rank-ordered from most important to least important.

	Big Problem for Me	Often a Problem	Seldom a Problem	Controllable (C) or Uncontrollable (U)?
14. L ooking for lost items				
15. R edoing mistakes				
16. umping from task to task				
17. Surfing the we				
18. Reading newspapers, magaines, recreational ooks				
19. Car troule				
20. Waiting for pulic transportation				
21. Other				
22. Other				
23. Other				
24. Other				
25. Other				

WORKING IN A GROUP

Examine the prolems that affect each group memer and then discuss these questions: o time management prolems fall into any patterns. Are there prolems that at first seem uncontrollale that can actually e controlled. What strategies for dealing with such prolems have you used in the past

most important to least important. There are no right or wrong priorities; you have to decide for yourself what you wish to accomplish. Maybe spending time on your studies is most important to you, or maybe your top priority is spending time with your family. Only you can decide. Furthermore, what's important to you at this moment may be less of a priority to you next month, next year, or five years from now.

For the purpose of effective time management in college, the best procedure is to start off by identifying priorities for an entire term. What do you need to accomplish? Don't just choose obvious, general goals, such as "passing all my classes." Instead, think about your priorities in terms of specific, measurable activities, such as "studying six hours before each chemistry exam"—not "studying harder," which is too vague. (Look at the example of a priority list in **Figure 2.1** and also at the **Course Connections** feature.)

	Priority	Ranking
	Study for each class at least 30 minutes/day	1
	Start each major paper 2 weeks in advance of due date	2
	Hand in each paper on time	1
\cup	Review for test starting a week before test date	2
	Be on time for job	1
	Check in with Mam once a week	3
	Work out 3x/week	3

figure 2.1
Sample List of Priorities

Write your priorities on the chart in **Try It! 4**. After you've filled out the chart, organize it by giving each priority a ranking from 1 to 3. A "1" represents a priority that absolutely must be done; without it you'll suffer a major setback. For instance, a paper with a fixed due date should receive a "1" for a priority ranking; carving out time to take those guitar lessons you always wanted to take might be ranked a "3" in terms of priority. The important point is to rank-order your priorities to reveal what is and is not important to accomplish during the term.

Setting priorities will help you to determine how to make best use of your time. No one has enough time to complete everything; prioritizing will help you make informed decisions about what you can do to maximize your success.

Identify Your Prime Time

Take a look inward. Do you enthusiastically bound out of bed in the morning, ready to start the day and take on the world? Or is the alarm clock a hated and unwelcome sound that jars you out of pleasant slumber? Are you the kind of person who is zombie-like by 10:00 at night, or a person who is just beginning to rev up at midnight?

Each of us has our own style based on some inborn body clock. Some of us are at our best in the morning, while others do considerably better at night. Being aware of the time or times of day when you can accomplish your best work will help you plan and schedule your time most effectively. If you're at your worst in the morning, try to schedule easier, less-involving activities for those earlier hours. On the other hand, if morning is the best time for you, schedule activities that require the greatest concentration at that time.



Each of us has an internal ody clock that helps govern when we feel most alert.

Becoming aware of your own ody clock can help you schedule study sessions at times when you're able to work at peak efficiency.

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ourse onnections

Homework and Study Time: How Much Is Enough?

What would you guess is the average numer of hours instructors think you should e doing homework and studying outside of class each week In the view of instructors gueried in surveys, students should spend, on average, 6 hours per week preparing for each class in which theyre enrolled. And if theyre taking courses in the sciences and engineering, instructors expect their students to put in even more hours.

Keep in mind that study time does not include actual class time. If you add that in, someone taking four classes would need 24 hours of outside class preparation and would e in class for 16 hoursfor a total of 40 hours, or the equivalent of full-tim e empl oyment.

ow can you manage out-of-class study and homework time. One strategy is to schedule it as a repeating appointment in your calendar. By scheduling a time period each day that you devote to reading, homework, and studying, youre more likely to find the time to get your homework and studying done.

If youve underestimated the amount of time instructors elieve is necessary to devote to class preparation, you may need to rethink the amount of time youll need to allocate to studying. You might also speak to your individual instructors to see what they elieve is an appropriate amount of preparation. Although they may not e ale to give exact figures, their estimates will help you to prioritie what you need to do to e a successful student.

"Time moves slowly, but passes

Alice Walker. (1982). The Color Purple: A Novel. **New York: Harcourt Brace Jovanovich.**

But don't be a slave to your internal time clock. Even night people can function effectively in the morning, just as morning people can accomplish quite a bit in the evening. On the other hand, listen hard to your internal time clock if you're tired much of the time. If you frequently feel sleepy, your body is giving you a simple, yet important, message: Get more sleep.

Organize

Mastering the Moment

Because you now know where you've lost time in the past and your priority list is telling you where you need to head in the future, you now can organize yourself to take control of your time. Here's what you'll need:

Master Calendars

A schedule showing the weeks of a longer time period, such as a college term, with all assignments and important activities noted on it.

weekly timetable

master calendar

A schedule showing all regular, prescheduled activities due to occur in the week, together with one-time events and commitments.

Your first requirement is a master calendar that shows all the weeks of the term on one page. You don't need to buy one; you can make it easily enough yourself. It need not be great art; a rough version will do. The important point is that it must include every week of the term and seven days per week. (See the example of a master calendar in Figure 2.2.)

Weekly Timetables

The weekly timetable is a master grid with the days of the week across the top and the hours, from 6:00 a.m. to midnight, along the side. This will permit you to write in all your regularly scheduled activities, as well as one-time appointments when they arise. (A blank weekly timetable is provided in Figure 2.3.)

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4



Set Priorities

Set your priorities for the term. They may include getting to class on time, finishing papers and assignments y their due dates, finding a part-time jo that fits your schedule, and reading every assignment efore the class for which it is due. To get started, list priorities in any order. Be sure to consider priorities relating to your schoolwork, other work, family, social oligations, and health. After you list them, assign a numer to each one indicating its levelgiving a 1 to the highest-priority items, a 2 to medium-priority items, and a 3 to the items with the lowest priority.

List of Priorities	
Priority	Priority Index

Now redo your list, putting your numer 1s first, followed y at least some of your numer 2s and 3sthe ones to which you feel you can reasonaly commit.

(continued)

Make a single copy of this blank timetable or use the online version. Then fill in your regular, predictable time commitments.

Next, make as many copies as you need to cover each week of the term. Then, for each week, fill in the date on the left and the number of the week in the term on the right, and add in your irregular commitments.

Daily To-Do Lists

Finally, you'll need a **daily to-do list.** You can enter your daily to-do list into a smartphone or tablet. Or you could write it on a small, portable calendar that includes a separate page for each day of the week. Whatever format you use for your daily to-do list, make sure you have access to it all the time.

daily to-do list

A schedule showing the tasks, activities, and appointments due to occur during the day.

continued



Final List of Priorities
Priority
1.
2.
3.
4.
5.
6.
7.
8.
9.
10.
11.
12.

Now consider the following:

- What does this list tell you about your greatest priorities A re they centered around school, friends and family, jobs, or some other aspect of your life?
- Do you have so many 1 p riorities that they will e difficult or impossible to accomplish successfully could you go ack to your list and trim it down even more?
- What does this listing of priorities suggest about how successful you II e during the upcoming term?

The basic organizational task you face is filling in these three schedules. You'll need at least an hour to do this, so set the time aside. In addition, there will be some repetition across the three schedules, and the task may seem a bit tedious. But every minute you invest now in organizing your time will pay off in hours that you will save in the future.

Follow these steps in completing your schedule:

Start with the master calendar, which shows all the weeks of the term on one page. In most classes, you'll receive a syllabus, a course outline that explains what the course is all about. Traditionally, a syllabus includes course assignments and their due dates and the schedule for tests that will be given during the term. Write on the master calendar every assignment you have, noting it on the date that it is due. If the instructor hasn't included due dates, ask; he or she probably

Student Alert: Students need assistance moving between daily calendars and a semester plan. There are more ways than ever to distract us from doing what we planned. Help them make the connection between small steps and major accomplishments.

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figure 2.2

Master Calendar Sample

M	T	W	TH	F	SA	S
Sept. 7	8	Classes	10	11	12	1.
		Start			Camping	\rightarrow
14	Add/drop15 ends	16	English 77 short paper due	18	19	2
21	22	23	English24 Short paper due	Ruggian25 quiz	26	2
28	29	Paych exam	Music quiz 1 English chort paper due	1st Payoh 2 paper due	3	
5	Music paper due	7	English 8 Short paper due	Russian quiz	10	
12	13	14	Music quiz75 English short paper due	16	17	1
First-yr 79 seminar journal due	20	Payoh exam	English22 short paper due Dad's bd-call	Theater ²³ Midterm	24 Bartending job	2
Russian 26 midterm exam	English 27 midterm exam	28	Eng-short 29 paper due Music quiz	30	31	NOV
2	3	4	English 5 short paper due	Ruggian 6 Short paper due	7	Darcey's Wedding!
9	10	Holiday- Veteran's Day	Eng-short 12 paper due Music quiz	Russian 13 quiz psych exam	14	1
First-yr 16 seminar group project due	17	78 Preregistration for next semester	English 19	20	21	2
23	24	25	26 Thanksgiving	No Classes!	28	2
30	DECrusic 1 paper due	2	English 3 shorf paper due	Russian 4 quiz	5	
First-yr 7 seminar final journal due	8	9	Music 10 quiz	Theater 17 project due Paych exam ast day of clas	12 9!!	1
English 74 final exam	Theater 15 final exam final exam	16	parch // final exam	Music exam/8 My birthday!	19	2
21	22	23	24	25 Ymas	26	2

already knows, or at least has a general idea, of the week that various assignments will be due. Pencil in tentative assignments on the appropriate date.

Don't put only assignments on the master calendar. Also include important activities from your personal life, drawn from your list of priorities. For instance, if you're involved in a club that is bringing a guest speaker to campus, mark down the date of the event.

Finally, schedule some free time—time when you promise yourself you will do something that is just plain fun. Consider these days to be written in stone, and promise yourself that you won't use them for anything other than something enjoyable. Just knowing that you have some downtime planned will help you to throw yourself into more demanding tasks. In addition, getting into the

Student Alert: This chapter is so full of charts and attention to the details of planning that your students might reject the work and call it tedious. Assure them that an understanding of the process will provide them with choices in planning their personal and academic lives.

figure 2.3
Weekly Timetable

Wee of:		_	Weely im	ictaic		We	е
	Mon	Tues	Wed	hurs	Fri	Sat	Sun
~–¸ a.m.							
,–` a.m.							
8–9 a.m.							
9–10 a.m.							
10–11 a.m.							
11-12 noon							
12 noon – 1 p.m.							
1–2 p.m.							
2–3 p.m.							
3–4 p.m.							
p .m.							
5–6 p.m.							
~–, p .m.							
,– ˙ p .m.							
8–9 p.m.							
9–10 p.m.							
10–11 p.m.							
11 p.m12 midnight							
12 midnight - 1 a.m.							
1–2 a.m.							
2–3 a.m.							
3–4 a.m.							
a.m.							
5–6 a.m.							

habit of allowing yourself time to relax and reflect on your life is as important as any other time management skill you may learn.

You now have a good idea of what the term has in store for you. In most cases, the first few weeks have few assignments or tests. But as the term rolls on—particularly around the middle and end of the term—things will get more demanding. The message you should take from this: *Use the off-peak periods to get a head start on future assignments*.

Completing a master schedule also may help you head off disaster before it occurs. Suppose, for instance, you find that six weeks in the future you have two papers due and three tests—all in the same week!

After cursing your bad luck, it's time to take action. Begin to think of strategies for managing the situation, such as working on the papers or studying in advance. You might also try to change some due dates. Instructors are far more

receptive to requests for extensions on papers if the requests are made well in advance. Similarly, it might be possible to take a test later—or earlier—if you make prior arrangements.

Now move to the weekly timetable provided in Figure 2.3. Fill in the times of all your fixed, prescheduled activities—the times that your classes meet, when you have to be at work, the times you have to pick up your child at day care, and any other recurring appointments.

Once you've filled in the weekly timetable, as in the one on this page, you get a bare-bones picture of the average week. You will still need to take into account the specific activities that are required to complete the assignments on the master calendar.

To move from your "average" week to specific weeks, make photocopies of the weekly timetable that now contains your fixed appointments. Make enough copies for every week of the term. On each copy, write the week number of the term and the specific dates it covers.

Using your master calendar, add assignment due dates, tests, and any other activities on the appropriate days of the week. Then pencil in blocks of time necessary to prepare for those events. (See a sample in **Figure 2.4**.)

How much time should you allocate for schoolwork? One very rough rule of thumb holds that every one hour that you spend in class requires, on average, two hours of study outside of class to earn a B and three hours of study outside of class to earn an A. Do the arithmetic: If you are taking 15 credits (with each credit equivalent to an hour of class per week), you'll need to plan for 30 hours of studying each week to earn a B average—an intimidating amount of time. Of course, the amount of time you must allocate to a specific class will vary from week to week, depending on what is happening in the class.

For example, if you estimate that you'll need five hours of study for a midterm exam in a certain class, pencil in those hours. Don't set up a single block of five hours. People learn and remember best when their studying is spread out over shorter periods, rather than in one long block of time. (There are some smartphone apps, like *PomoDone*, that will help you space out studying.)

Similarly, if you need to write a paper that's due on a certain date, you can block out the different stages of the writing process, such as deciding on a topic, developing an outline, writing a rough draft, and so on. You'll need to estimate how much time each stage will take, but you probably have a pretty good idea from previous papers you've written.

Some classes may need only a few hours of study in a given week. With good luck, heavy weeks in one class will be compensated for by lighter weeks in others.

Keep in mind that estimates are just that: estimates. Don't think of them as set in stone. Mark them on your weekly calendar in pencil, not pen, so you can adjust them if necessary.

But remember: It's also crucial not to overschedule yourself. You'll still need time to eat, to talk with your friends, to spend time with your family, and to enjoy yourself in general. If you find that your life is completely filled with things that you feel you must do in order to survive and that there is no room for fun, then take a step back and cut out something to make some time for yourself in your daily schedule. Finding time for yourself is as important as carving out time for what others want you to do. Besides, if you are overworked, you're likely to "find" the time by guiltily goofing off without really setting aside the time and enjoying it.

Discussion Prompt: After completing this exercise, have your students exchange charts and look at life from someone else's perspective.

figure 2.4
A Sample Weekly
Timetable

Vee of: _	9/28	_	Weely in	netale	lle Wee			
	Mon	Tues	Wed	hurs	Fri	Sat	Sun	
a.m.								
a.m.								
a.m.								
a.m.	9:05 Psych	9:05 Music	9:05 Psych	9:05 Music	9:05 Peych			
a.m.	J	\downarrow						
noon		11:15 English		11:15 English				
noon – p.m.	12:20 Theater	V	12:20 Theater	V	12:20 Theater			
p.m.	\bigvee							
p.m.								
3–4 p.m.	3:00 Russian		3:00 Russian		3:00 Russian			
4–5 p.m.	First-year seminar	Work		Work				
5–6 p.m.	V							
p.m.								
p.m.		V		V				
p.m.								
p.m.								
p.m.								
p.m. ř								
midnight)— a.m.								
a.m.								
a.m.								
3–4 a.m.								
4–5 a.m.								
5–6 a.m.								

Teaching Tip: Ask students to make out a daily-to-do list for two weeks. Check for it at the beginning of each class. This is how new habits are created.

► If you've taken each of the previous steps, you're now in a position to work on the final step of organization for successful time management: completing your daily to-do list.

Unlike the master calendar and weekly timetable—both of which you develop at the beginning of the term—complete your daily to-do list just one day ahead of time, preferably at the end of the day.

List all the things that you intend to do during the next day and their priority. Start with the things that you know you *must* do and that have fixed times, such as classes, work schedules, and appointments. These are your first-priority items. Then add in the other things that you *should* accomplish, such as an hour of study for an upcoming test, working on research for an upcoming paper, or finishing up a lab report. Finally, list things that are lower priority but enjoyable, setting aside time for a run or a walk, for example.

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To-o List for date tem Completed ltem Priority Call Chris to get English notes Meet with Prof. Hemandez Review Russian 2 Work on outline for psych paper Return books to library 2 Call Nettie 2 2 Set up meeting with music group Meet Deena 2 3 Do laundry

figure 2.5
Sample Daily To-Do List

Don't schedule every single minute of the day. That would be counterproductive, and you'd end up feeling like you'd failed if you deviated from your schedule. Instead, think of your daily to-do list as a path through a forest. If you were hiking, you would allow yourself to deviate from the path, occasionally venturing onto side tracks when they looked interesting. But you'd also be keeping tabs on your direction so you ended up where you needed to be at the end and not miles away from your car or home.

As in the sample daily to-do list in **Figure 2.5**, include a column to check or cross off after you've completed an activity. There's something very satisfying in acknowledging what you have accomplished.

Teaching Tip: Encourage your students to mark or check items off their lists. This is a visual reminder of getting things done and can create a sense of accomplishment when the list seems overwhelming.

LO **2-3**



Controlling Time

You're in luck: There is no work to time management—or at least not much more than you've already done. The work of time management is to follow the schedules that you've prepared and organized. But that doesn't mean it will be easy. Our lives are filled with surprises: Things take longer than we've planned. A friend we haven't spoken to in a while calls to chat, and it seems rude to say that we don't have time to talk. A crisis occurs; buses are late; computers break down; kids get sick.

The difference between effective time management and time management that doesn't work lies in how well you deal with the inevitable surprises.

There are several ways to take control of your days and permit yourself to follow your intended schedule:

▶ **Just say no.** You don't have to agree to every request and every favor that others ask of you. You're not a bad person if you refuse to do something that will eat up your time and prevent you from accomplishing your goals.

Suppose, for example, a friend sees you in the library and asks to borrow the notes from a class that she missed yesterday and that you attended. It's not an unreasonable request. Here's the problem, though: You don't have your notebook with you, and you'd have to stop by your house to pick it up.

Discussion Prompt: Saying "no" is a perfect example of being able to accept personal responsibility for one's actions. Choices and consequences are a theme you should discuss throughout this course.

Think through what the request entails. It may be only 10 minutes to your house, but it's another 10 minutes back. That's 20 minutes. And then there's the time that you'll spend meeting her to give her the notes. And then the time it takes to meet her again, once she's copied the notes. Or suppose you decide to wait while she copies them. Overall, you may end up losing an hour.

The solution? You should probably say no to the immediate request. It's not unreasonable to tell your friend that you don't have the time today to get your notebook. You don't have to refuse her completely. She could stop by your house in the evening to pick up the notes, or you could bring them with you the next day. In short, there are ways to accomplish the goal of helping out your friend without wasting time and sabotaging your schedule.

Get away from it all. Go to the library. Lock yourself into your bedroom. Find an out-of-the-way, unused classroom.

Any of these places can serve to isolate you from everyday distractions and thereby permit you to work on the tasks that you wish to complete. Try to adopt a particular spot as your own, such as a corner desk in a secluded nook in the library. If you use it enough, your body and mind will automatically get into study mode as soon as you seat yourself at it.

- **Enjoy the sounds of silence.** Although many students insist they accomplish most while a television, radio, or CD is playing, scientific studies suggest otherwise: We are able to concentrate most when our environment is silent. So even if you're sure you work best with a soundtrack playing, experiment and work in silence for a few days. You may find that you get more done in less time than you would in a more distracting environment.
- ▶ Take an e-break. Text messages, phone calls, Facebook status updates, instant messages, e-mail. Who doesn't love to hear from others?

We may not control when communications arrive, but we can make the message wait until we are ready to receive it. Take an e-break and shut down your communication sources for a period of time. Phone calls will be stored in voicemail, and text messages, Facebook updates, and e-mail will be saved on your phone. They'll wait.

- ▶ Use technology to save time. Many things—from shopping for clothing to ordering groceries—can be accomplished quickly via the web or phone rather than in person.
- **Expect the unexpected.** Interruptions and crises, minor and major, can't be eliminated. However, they can be prepared for.

How is it possible to plan for surprises? Although it may still be too early in the term to get a clear picture of what sorts of unanticipated events you'll encounter, you should keep an eye out for patterns. Perhaps one instructor routinely makes surprise assignments that aren't listed on the syllabus. Maybe you're asked to work extra hours on the weekends because someone doesn't show up and you have to work overtime.

You'll never be able to escape from unexpected interruptions and surprises that require your attention. But by trying to anticipate them in advance, and thinking about how you'll react to them, you'll be positioning yourself to react more effectively when they do occur.

Student Alert: Sometimes students (and teachers) are so busy handling the urgent priorities that making time for important priorities is

difficult.

Teaching Tip: Students will admit that procrastination is a problem. Ask them about their use of electronic devices for entertainment and constant contact with others. Discuss the magic of an "e-break."

procrastination

The habit of putting off and delaying tasks that need to be accomplished.

Procrastination

Procrastination, the habit of putting off and delaying tasks that need to be accomplished, is like a microscopic parasite. It is invisible to the naked eye, but it eats up your time nonetheless.

It's 10:30 a.m. You've just come out of your Spanish class. You know that there's going to be a test next week, and you've planned to go over the flash cards you made up last night. It's right there in your schedule: "10:30 a.m.—study Spanish vocabulary." But you're thirsty after sitting in class, so you decide to go and buy yourself something to drink.

As you head into the snack bar, you pass by the campus store, and you think about how you need to buy a couple of pens. After finding the kind of pen you like, you go to the checkout line. You pass by a rack of magazines, and, after leafing through a few, decide to purchase one. You can read it while you have your drink. You make your way to the snack bar, buy your soda, and sip it as you read the magazine.

Suddenly, a half hour has gone by. Because so much time has passed, you decide that it won't be worth it to start studying your Spanish vocabulary. So you spend a little more time reading the magazine and then head off to your next class, which is at 11:00 a.m.

You can't control interruptions and crises that are imposed upon you by others. But even when no one else is throwing interruptions at us, we make up our own. Procrastination is a problem that almost all of us face. To identify whether you are a procrastinator, find your "Procrastination Quotient" (see Try It! 5).

If you find yourself procrastinating, several steps can help you:

- ▶ Break large tasks into small ones. People often procrastinate because a task they're seeking to accomplish appears overwhelming. If writing a 15-page paper seems nearly impossible, think about writing a series of five 3-page papers. If reading a 600-page book seems impossible, think of it as reading three 200-page books.
- ► Start with the easiest and simplest part of a task, and then do the harder parts. Succeeding initially on the easy parts can make the harder parts of a task less daunting—and make you less apt to procrastinate in completing the task.
- ▶ Get the hard parts of a task out of the way first. In contrast to the previous strategy for avoiding procrastination, it sometimes helps to tackle the hardest part of a task first. Getting the hard parts out of the way will make it a lot easier to complete the remaining parts of what you are trying to accomplish.
- ▶ Substitute something easier for a more difficult task. If you have to write a letter, can you write a postcard instead? Sometimes it's possible to figure out an easier way to accomplish a task that works just as well.
- ► Just begin! Sometimes the hardest part of an activity is simply getting started. So take the leap and begin the task, and the rest may follow more easily.
- Work with others. Just being in the same physical location with others can motivate you sufficiently to accomplish tasks that you consider unpleasant and on which you might be tempted to procrastinate. For instance, studying vocabulary words can be made easier if you plan a study session with several of your classmates. Beware, though—if you spend too much time socializing, you lower the likelihood of success.
- Understand that false starts are part of the learning process. Accept that sometimes you will go in the wrong direction when working on a project. Don't let the fear of making mistakes hold you back. Such false starts are part of how we learn.



One antidote to procrastination is working in a study group. You'll be motivated by the presence of others who face the same challenges and assignments that you do. ©Andersen Ross/Getty Images



Find Your Procrastination Quotient

o you procrastinate To find out, circle the numer that est applies for each question on using the following scale:

Strongly agree	4	3	2	1	Strongly disagree		
1. I invent reasons and lo	ook for ex cuses	for not acting on a p	orolem.				
Strongly agree	4	3	2	1	Strongly disagree		
2. It takes pressure to ge	et me to work on	difficult assignmen	its.				
Strongly agree	4	3	2	1	Strongly disagree		
3. I take half measures that will avoid or delay unpleasant or difficult tasks.							
Strongly agree	4	3	2	1	Strongly disagree		
4. I face too many interruptions and crises that interfere with accomplishing my major goals.							
Strongly agree	4	3	2	1	Strongly disagree		
5. I sometimes neglect to carry out important tasks.							
Strongly agree	4	3	2	1	Strongly disagree		
6. I schedule ig assignm	ents too late to g	et them done as w	ell as I know I cou	uld.			
Strongly agree	4	3	2	1	Strongly disagree		
7. Im sometimes too tired	d to do the work	I need to do .					
Strongly agree	4	3	2	1	Strongly disagree		
8. I start new tasks efore	e I finish old ones						
Strongly agree	4	3	2	1	Strongly disagree		
9. When I work in groups, I try to get other people to finish what I dont.							
Strongly agree	4	3	2	1	Strongly disagree		
10. I put off tasks that I really don t want to do ut know that I must do .							
Strongly agree	4	3	2	1	Strongly disagree		

Scoring: Total the numers you have circled. If the score is elow 15, you are not a chronic procrastinator and you proaly have only an occasional prolem. If your score is 1625, you have a minor prolem with procrastination. If your score is aove 25, you procrastinate quite often and should wor k on reaking the hait.

Now, consider the following:

- If you do procrastinate often, why do you think you do it?
- Are there particular subjects or classes or kinds of assignments that you are more likely to procrastinate on?
- Is there something that you are putting off doing right now ow might you get started on it?

Source: Adapted from . . Ferner, Successful Time Management New York: Wiley, 1980, p 33.



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WORKING IN A GROUP

Think aout the last time you procrastinated. escrie it as completely as you can. What was the task What did you do rather than doing what needed to e done What could you have done to avoid procrastinating in this situation Ask others what strategy they might suggest for avoiding procrastinating.

▶ Keep the costs of procrastination in mind. Procrastination doesn't just result in delay; it may also make the task harder than it would have been if you hadn't procrastinated. Not only will you ultimately have less time to complete the task, but you may have to do it so quickly that its quality may be diminished. In the worst scenario, you won't even be able to finish it at all.

Balancing College and Life

Time management is especially challenging if you have caregiver responsibilities for children or other family members such as aging parents. Not only does your family demand—and deserve—substantial amounts of time, but juggling college and family (and often work) obligations is often more than a full-time job. However, there are some specific strategies that can help.

Teaching Tip: Have students generate a list of ways they allow others to misuse their time and then brainstorm solutions to the problem.

Dealing with Childcare Demands

- ▶ Provide activities for your children. Kids enjoy doing things on their own for part of the day. Plan activities that will keep them happily occupied while you're doing schoolwork.
- Make spending time with your children a priority. Carve out "free play" time for your kids. Even 20 minutes of good time devoted to your children will give all of you—you and them—a lift. No matter how busy you are, you owe it to your children—and yourself—to spend time as a family.
- ▶ Enlist your child's help. Children love to play adult and, if they're old enough, help you study. Maybe they can help you clear a space to study. Perhaps you can give them "assignments" that they can work on while you're working on your assignments.
- Encourage your child to invite friends over to play. Some children can remain occupied for hours if they have a playmate.
- ▶ *Use screen time appropriately.* Age-appropriate shows like Sesame Street, Netflix downloads, and even video games can be not only engaging, but educational. The trick is to monitor what your children watch.
- Find the best childcare providers that are available. The better the care your children are getting, the better you'll be able to concentrate on your schoolwork. You may still feel guilty that you're not with your children as much as you'd like, but accept that guilt. Remember, your attendance in college builds a better future for your
- ▶ Use your children's "downtime" effectively. If your children are young, use their nap time as a chance to catch up on schoolwork. Or consider getting up early, before your children wake up, for a period in which you will have fewer interruptions than later in the day.

children.

Accept that studying will be harder with kids around. It may take you longer to study, and your concentration may suffer from the noise that kids make. But remind yourself what that noise represents: the growth and development of someone that you love. One day your children will be grown, and without a doubt there will be times that you'll miss their high level of energy and activity.

"I had a friend who was concentrating in pre-med. He put off studying for his chem midterm until 10 p.m. the night before, spending his time instead at the movies and the campus hangout. After bombing the exam, he told us he did not have enough time to study. Basically, he gave himself an excuse to fail."

Gottesman, G. (1994). College Survival. NY: Macmillan. P. 70.

Dealing with Eldercare Demands

- Encourage as much independence as possible on the part of older adults for whom you are responsible. Not only will it take some of the pressure off you, but it will be helpful to adults.
- ▶ Ask for support from your siblings and other family members. Caring for an ill or aging parent should be a family affair, not a burden that falls on any one individual.
- Determine what community resources are available. Local centers for aging may provide assistance not only to the elderly but also to their caregivers.
- Respect your own needs. Remember that your own priorities are important. Elders for whom you are responsible will understand that you will sometimes need to put yourself first.

Balancing College and Work Demands

Juggling college and a job can be exhausting. Not only must you manage your time to complete your schoolwork, but in many cases you'll also face time management demands while you are on the job. Here are some tips to help you keep everything in balance:

- Make to-do lists for work, just as you would for your schoolwork. In fact, all the time management strategies that we've discussed can be applied to on-the-job tasks.
- If you have slack time on the job, get some studying done. Try to keep at least some of your textbooks, class notes, or notecards always with you so you can refer to them. Of course, you should never do schoolwork without your employer's prior agreement. If you don't get permission, you may jeopardize your job.
- ▶ Use your lunch or dinner hour effectively. Although it's important to eat a nutritious lunch and not to wolf your food down, you may be able to use some of the time allotted to you for lunch to fit in some studying.
- Ask your employer about flextime. If your job allows it, you may be able to set your own hours, within reason, as long as the work gets done. If this is an option for you, use it. Although it may create more time management challenges for you than would a job with set hours, it also provides you with more flexibility.
- Always keep in mind why you're working. If you're working because it's your sole means of support, you're in a very different position from someone who is working to earn a bit of extra money for luxuries. Remember what your priorities are. In some cases, school should always come first; in others, your job may have to come first, at least some of the time. Whatever you decide, make sure it's a thoughtful decision, based on consideration of your long-term priorities.

Discussion Prompt: Ask your students how many have jobs outside of class. You might be surprised at how many hours they are working and how little time they believe they have free for studying.

Checking Your Time Evaluate

Evaluating how you use your time is pretty straightforward: Either you accomplished what you intended to do in a given period, or you didn't. Did you check off all the items on your daily to-do list? If you go over your list at the end of every day, not only will you know how successful your time management efforts have been, but you will be able to incorporate any activities you missed into the next day's to-do list.

The check-off is important because it provides an objective record of what you have accomplished on a given day. Just as important, it provides you with concrete

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On-the-Job Time Management

Think youre usy now ust wait: Once you are uilding your career and working at a full-time jo , you may look ack on your college years as a period of relative leisure.

For employees with a demanding oss who may, without warning, give them an urgent assignment due the next morning, time is always at a premium. This means that time management is an essential survival skill when developing your career. In fact, time management may e a talent that youll need in the working world even more than you did while you were getting your college education.

When you are in school, most assignments are scheduled far in advanceusually at the start of the term. Most often, requirements are set forth plainly on a syllaus, and typically there are no new assignments added as the term moves forward. That means you can carefully map out your use of time over the term.

In the usiness world, things are often different. Crises occur, perhaps due to manufacturing prolems or client demands, that require sudden flurries of work. In some jos, you may e forced to drop everything you normally work on and pitch in on a sudden new task. As a result, your plans to complete your everyday work may e disrupted completely.

Youll also need to learn new time-management strategies on the jo . For instance, if you supervise other employees, it may e possile to delegate some work to them, allowing them to help you complete assignments. Or sometimes it may e possile to deflect assignments rought to you y a oss to some other unit or department.

In short, time management is a skill that will help you uild a successful career. Learning the asic principles of time management now will help you well eyo and your years in college.

reinforcement for completing the task. As we have noted, there are few things more satisfying than gazing at a to-do list with a significant number of check marks.

Of course, you won't always accomplish every item on your to-do list. That's not surprising, nor even particularly bad, especially if you've included some second-and third-level priorities that you don't absolutely have to accomplish and that you may not really have expected you'd have time for anyway.

Give yourself a virtual pat on the back for completing the things that you've accomplished. Successful time management is not easy, and if you've improved at all, you deserve to feel some personal satisfaction.



Reflecting on Your Personal Style of Time Management

At the end of the day, after you've evaluated how well you've followed your time management plan and how much you've accomplished, it's time to rethink where you are. Maybe you've accomplished everything you set out to do, and every task for the day is completed, and every item on your to-do list has a check mark next to it.

Or maybe you have the opposite result. Your day has been a shambles, and you feel as if nothing has been accomplished. Because of a constant series of interruptions and chance events, you've been unable to make headway on your list.

Or—most likely—you find yourself somewhere in between these two extremes. Some tasks got done, while others are still hanging over you. Now is the time to rethink in a broad sense how you manage your time by doing the following:

▶ Reassess Your Priorities. Are you expecting too much of yourself, given the constraints in your life? Sometimes it makes sense to reassess your priorities to be sure you're attempting to do what is most important to you. You need





Teaching Tip: Connect the skill of time management to the individual student's life.



Managing your time effectively will allow you to make the most of every moment, helping you accomplish the things that are most important to you. ©JGI/JamieGill/Getty Images

Teaching Tip: Refer back to the activities done to assess whether there is time to "do more." Just as important, discuss the difference between engagement and simply scheduling activities. The energy needed for success is entirely different.

"Our costliest expenditure is time."

Theophrastus, quoted in Diogenes Laertius's Lives and Opinions of Eminent Philosophers, tr. R.D. Hicks, (1925). Loeb Classical Library.

to take into account your strengths, weaknesses, and values. You also need to try to answer the question "Who am I?" in order to ensure that your priorities are optimal for you.

Reconsider Your Personal Style of Time Management. We've outlined one method of time management. Although it works well for most people, it isn't for everyone. Some people just can't bring themselves to be so structured and scheduled. They feel hemmed in by to-do lists.

If you're one of those people, fine. You don't need to follow the suggestions presented in this chapter exactly. In fact, there are lots of other aids to manage your time. Software companies produce time management apps, and you can keep your calendar in Microsoft's Outlook or Apple's Calendar. In addition, publishing companies produce elaborate hard-copy planners. such as Day-Timers.

However you choose to manage your time, the important thing is to do so consistently. And remember that whatever approach to time management you take, it will work best if it is compatible with your own personal values and strengths. Keep experimenting until you find an approach that works for you.

Consider Doing Less. If you keep falling behind, do less. There are only 24 hours in the day, and we need to sleep for about one-third of the time. In the remaining hours, it simply may be impossible to carry a full load of classes and work full-time and care for a child and still have some time left to have a

Consequently, if you consistently fall behind in your work, it may be that you are doing too much. Reassess your goals and your priorities, and make choices. Determine what is most important to you. It's better to accomplish less, if it is accomplished well, than to accomplish more, but poorly.

> **Do More.** Although it is a problem that many of us would envy, some people have too much time on their hands. Their classes may not be too demanding, or work demands may suddenly slacken off. If this happens to you, take advantage of your time. For example, you might use the extra time to simply relax and enjoy your more unhurried existence. There

is a good bit to be said for having time to let your thoughts wander. We need to take time out to enjoy our friends, admire the flowers in the park, exercise, consider the spiritual side of our lives, and the like.

On the other hand, if you consistently have more time than you know what to do with, reflect on what you want to accomplish and add some activities that help you reach your goals. For example, consider becoming involved in a service-learning activity. Volunteer your time to the community. Talk to your academic advisor about taking an extra course during the next term.

But whatever you decide to do, make a real decision. Don't let the time slip away. Once it's gone, it's gone forever.

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Speaking of Success



Source: Courtesy of Rebecka Clark

When Rebecka Marie Clark entered college, she found quickly that different students learn in different ways. "Academics have never been my strong suit as I am a very strong kinesthetic learner," she says. "You can have me read all day and test me, but it's not until I apply and practice [what I've heard] do I understand concepts."

Because of this, a hands-on program like dental assisting seemed to be a perfect fit for Clark. She worked hard to get into a dental assisting program, taking and retaking courses to bring up her GPA, and after completing the program, eventually she landed an assistant job. But after a period of time, she decided that she wanted to further her education, and Rebecka began a dental hygiene program.

Though she was pleased to be in the program, balancing school, work, and life was difficult. "I was a single mom," she recalls. "I moved back in with my mom when I got into hygiene school to help with my daughter and alleviate debt accumulation. However, this also meant Rebecka Marie Clark

Pima Medical Institute SCHOOL:

spending 4-6 hours in the car or bus every day." Trying to take advantage of a difficult situation, Clark learned to use her downtime on her commute to study, listen to lectures, work on homework and memorize notecards.

She also learned to study better. "I was that student that used to write down everything and anything," she says. "I didn't know what I needed to know so I tried to memorize the whole book." As she learned better study habits, she realized how to prioritize the important concepts and to take better notes. "I learned to get into a rhythm and apply what I read to real world situations," she recalls.

Clark encourages new students to eliminate "hard" from their vocabulary. "Nothing is ever hard, but it can be challenging," she says. "Looking at things as a challenge gives me reason and motivation to overcome that challenge." She hopes that when others look at situations as challenging instead of hard, they, too, can be motivated to succeed.

- RETHINK

 What do you think Clark means when she says students should eliminate "hard" from their vocabulary?
 - As a single mother, how can technology make her academic pursuits easier?



LO 2-1 Discuss strategies to manage your time effectively.

- ▶ Decide to take control of your time.
- ▶ Become aware of the way you use your time now.
- Find your time style and create a time log.

LO 2-2 Explain ways to balance competing priorities.

- Set clear priorities.
- Consider how your competing priorities relate to one another.
- Identify your prime time for working, and estimate needed study time.
- ▶ Use time management tools such as a master calendar, a weekly timetable, and a daily to-do list.

LO 2-3 Identify ways to deal with surprises and distractions.

- Deal with surprises by saying no, getting away from it all, working in silence, taking control of communications, using the phone to conduct transactions, and leaving slack in your schedule to accommodate the unexpected.
- Avoid procrastination by breaking large tasks into smaller ones; starting with the easiest parts of a task first; working with other people; and calculating the true costs of procrastination.
- Learn strategies for balancing school and other life responsibilities.
- ▶ Manage work time carefully, use slack time on the job to perform school assignments, use flextime, accept new responsibilities thoughtfully, and assign the proper priority to work.

Teaching Tip: At midterm, ask students questions keyed to the Learning Objectives.

KEY TERMS AN C ONCEPTS

Daily to-do list p. 39) Master calendar (p. 38) Priorities p. 35) Procrastination p. 46)

Time log p. 33) Weekly timetable p. 38)

RESOURCES

ON CAMPUS

The college official that determines when classes meet is known as the registrar. If you are having difficulty in scheduling your classes, the registrar's office may be helpful. In addition, your academic advisor can help you work out problems enrolling in the classes you want.

For help with issues such as planning a study schedule for the upcoming term, dealing with multiple assignments due on the same date, or finding tips on dealing with competing academic and work demands, consult with your campus learning center. The staff can help you sort out the various options you may have.

IN PRINT

Stephen Covey's *The Seven Habits of Highly Successful People* (Simon Schuster, 2013, plus a 2017 infographics edition), David Allen's *Getting Things Done: The Art of Stress-Free Productivity* (Penguin Books, 2015), and Laura Vanden erg's *I Know How She Does It: How Successful Women Make the Most of Their Time* (Portfolio, 2017) offer practical, hands-on guides to time management.

Microsoft Outlook 2016 Step by Step (Microsoft Press), by Joan Lambert, provides a quick, hands-on introduction to Microsoft's Outlook software, a popular time management program that is part of the Microsoft Office Suite.

Finally, Andrew Smart's *Autopilot: The Art and Science of Doing Nothing* (Fingerprint Publishing, 2017 is an antidote to the impulse to schedule every minute of our days. The book celebrates taking time out and devoting it to oneself, using scientific findings to explain the importance of doing nothing.

ON THE WEB

The *P.O.W.E.R. Learning* Connect Li rary provides online versions of all the time management forms presented in this chapter. You can complete the forms online or download them and print out as many copies as you need.

- Penn State University offers helpful advice on time management at http://pennstatelearning.psu.edu/time-management.
- Useful tips for managing your time and prioritizing tasks can e found at the University of Nebraska website at https://ianrhr.unl.edut ime-management.

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The Case of..

The Time of His Life

Will Linz couldn't believe it. On the same day he had completed his term paper and handed it in, his instructor announced a test for the following week. When the class protested that the test hadn't been listed in the syllabus, the instructor murmured that she'd made a mistake and was sorry about the short notice.

Will panicked when he remembered that next week he also had to complete two lab reports he had put off because he had been working on his term paper. Even worse, next weekend was lost. He had promised—promised!—his

girlfriend, who wasn't in college and worked full-time, that he would go with her to her annual company picnic. Although he dreaded the thought of being with a bunch of people he barely knew, he'd finally agreed to go just last week.

As he was driving home thinking about all this, his car started to sputter and then stalled. He was unable to get it started. That was it. He sat there on the side of the road, feeling like his life had completely fallen apart and wondering how he'd ever get it back together again.

ext weekend was lost. He had promised-promised!—his	wondering how he'd ever get it back together again.
1. What might you tell Will that could help solve his pre	dicament?
2. Is there anything Will could have done to prevent the	situation he now faces from occurring in the first place?
3. What specific time management techniques might Wi	ill have employed in the past to avoid these problems?
4. What strategies might Will use now to take control ov	ver his limited time during the coming week?
5. What advice could you give Will to try to prevent prob	blems in time management for his next term?